CHECKLIST · SCAMS & SECURITY

Spot the scam: the tax refund text from the ‘ATO’ or ‘myGov’

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- [ ] **Never tap a link in a text from the "ATO" or "myGov".** Both say they won't send you a link to sign in.
- [ ] **Type the address yourself.** Check refunds and messages at my.gov.au, ato.gov.au or in the official myGov app.
- [ ] **Call the ATO if unsure.** The number is 1800 008 540; don't reply to the text.
- [ ] **Report a fake ATO text.** Screenshot it and email it to ReportScams@ato.gov.au.
- [ ] **Report a fake myGov text.** Email it to reportascam@servicesaustralia.gov.au.
- [ ] **Call the ATO straight away if you gave details or paid.** Ring 1800 008 540, and call your bank if you shared bank or card details.
- [ ] **Secure myGov if you entered your sign-in.** Call 1800 941 126, change your password and complete the Security review.
- [ ] **Switch myGov to passkeys or Digital ID.** Then turn off your password, as myGov recommends.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.