

CHECKLIST · SCAMS & SECURITY

Hackers are taking over old Plex servers. Check your version now

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- ☐ **Check your Plex version.** In Plex Web, go to Settings, then General. You need 1.43.3.10861 or later.
 - ☐ **Update a NAS or Linux server by hand.** Download the current package from the Plex downloads page if your NAS app store hasn't offered it yet. Docker users should follow Plex's Docker guide.
 - ☐ **Look for the warning signs.** Check for processes named myawesomeproxy, mylovelyminer or x12345, unfamiliar .so or .dll files in the Codecs folder, and high processor use while nothing is playing.
 - ☐ **Rebuild if in doubt.** If an old, internet-reachable server may have been hit, reinstall Plex cleanly instead of reusing the old data folder.
 - ☐ **If in doubt, sign out everywhere.** If you can't rule out a break-in, use Plex's account settings to sign out of all devices, then set a new Plex password.
 - ☐ **Turn off remote access if you don't use it.** It's under Settings, then Remote Access. Plex advises against forwarding port 32400 unless you need to.
 - ☐ **If in doubt, check what else it could reach.** If you can't rule out a break-in, change passwords stored on the same machine and review shared drives Plex could access.
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