CHECKLIST · SCAMS & SECURITY

Your IT provider's remote-control tool just had 33 flaws published online

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- [ ] **Ask your IT provider if they use N-able N-central.** If they do, ask whether their server and the agents on your computers are on build 2026.4.1.26 or later.
- [ ] **Upgrade your own N-central server.** If you run N-central on premises, install 2026.4 Hotfix 2 (build 2026.4.1.26) before bringing the server back online.
- [ ] **Upgrade every Agent first, then every Probe.** Do this on hosted and on-premises sites alike, or Agents lose contact with upgraded Probes.
- [ ] **Review N-central sign-ins from 8 November.** Look for logins you don't recognise, new administrator accounts and remote sessions nobody booked.
- [ ] **Check for scripts you didn't deploy.** Look through recently pushed scripts and tools on managed computers for anything your team didn't send.
- [ ] **If you used N-central's built-in remote control, switch to Take Control for now.** N-able has disabled built-in remote control until a later fix; Take Control still works.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.