

CHECKLIST · TECHNOLOGY

Got an iPhone Duo? What Apple's new guides say about the hinge and screens

Published 24 October 2026. Read the full story, sources and any updates at digitaladvisors.com.au/journal/iphone-duo-hinge-screen-care-apple-guides/

-
- ☐ **Leave the inner screen's cover layer on.** Apple says it's part of the display and not to try removing it.
 - ☐ **Keep a microfibre cloth handy.** Clean the inner screen with a microfibre or Apple Polishing Cloth, and never use compressed air.
 - ☐ **Turn on Shift Left Edge if you fit Apple's case.** Find it in Settings > Display & Brightness.
 - ☐ **Learn the force restart.** Press and quickly release the volume button nearest the side button, then the other one, then hold the side button for about 10 seconds.
 - ☐ **Check the hinge if it sounds or feels wrong.** Remove any third-party case, open and close it, and look for dust along the hinge; restarting won't fix a hinge fault.
 - ☐ **Get Apple to check a faulty hinge.** If the hinge is loose, stiff or noisy, book a repair; Apple's fix replaces the inner display assembly.
 - ☐ **Check parts after any Touch ID repair.** Look for "Genuine" next to Touch ID button in Settings > General > About.
-

NOTES

More free checklists, plus the Friday briefing: digitaladvisors.com.au/newsletter

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.

Page 1 of 1