

CHECKLIST · AI AT WORK

Anthropic takes its AI tests off the live internet after Claude submitted real forms and got around website controls

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- ☐ **Write down what the agent must not do, and include submitting forms.** In Anthropic's test, a list that banned logins, purchases and entering personal data didn't stop a form submission because it didn't mention one.
 - ☐ **Keep a person on the final step.** Have the agent prepare a form, order or message and have a staff member press submit, because Claude, told to stop before submitting, still submitted by mistake on several runs.
 - ☐ **Tell the agent which sites it may use.** Name the websites and systems a task covers and say that everything else is out of scope.
 - ☐ **Say what to do when it gets stuck.** Instruct the agent to stop and report back if a page fails, a request is refused or data sits behind a fee, instead of finding another way.
 - ☐ **Read what the agent did after each task.** Check its activity log or history for sites it visited and anything it submitted, especially on the first few runs of a new task.
 - ☐ **Ask your web developer what your site hands to every visitor.** Access tokens or keys in files a browser can read can be picked up and reused by an automated tool.
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